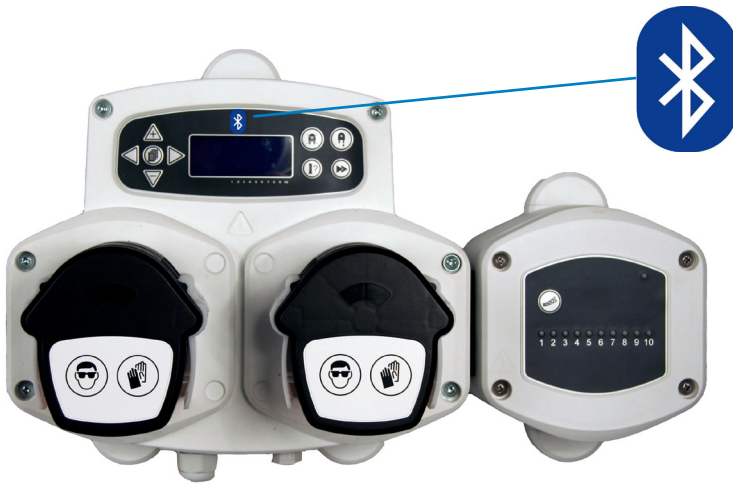




BRIGHTLOGIC BLUETOOTH UPGRADE

Our BrightLogic Laundry Dosing System has been upgraded to use the latest Bluetooth technology to communicate between user's PC/laptop and the BrightLogic laundry dosing system.



WHAT IS CHANGING?

- A new Bluetooth USB dongle has replaced the current RF dongle for all new BrightLogic laundry dosing systems
- New BrightLogic laundry computer software with Bluetooth scan feature is available to download from the Brightwell website
- The new BrightLogic laundry computer software is backwards compatible
- Bluetooth enabled BrightLogic laundry systems have a Bluetooth symbol above the LCD screen for easy identification
- More reliable data transfer between a PC/laptop and the BrightLogic laundry dosing system

NEW USB DONGLE

The new BrightLogic Bluetooth USB dongle allows easy communication between the PC/laptop and the Bluetooth enabled BrightLogic laundry dosing system. **The new BrightLogic Bluetooth dongle is not backwards compatible;** the older style BrightLogic RF dongle is still needed for pre-December 2018 BrightLogic laundry dosing systems in the field. It is easy to identify BrightLogic laundry dosing units with the upgraded Bluetooth enabled system, they have a Bluetooth symbol above the LCD screen. This Bluetooth technology is specific to the BrightLogic laundry dosing system, the generic Bluetooth found in most PCs/laptops will be unable to pair with the BrightLogic laundry dosing system.



OLD RF DONGLE



NEW BLUETOOTH DONGLE

NEW COMPUTER SOFTWARE/FIRMWARE

The new BrightLogic laundry computer software with a Bluetooth scan feature is available to download from the Brightwell website: www.brightwell.co.uk/resource-hub/laundry-dosing/brightlogic/software. **The new BrightLogic laundry computer software version 1.70 is backwards compatible with the previous RF system.** BrightLogic laundry computer software is compatible with Windows 7 or greater, not compatible with MAC operating systems.

New BrightLogic laundry dosing system firmware was required to add a Bluetooth channel select. Bluetooth is supported in firmware version 1.72 and greater.

TRANSITION PERIOD

BrightLogic laundry dosing systems ordered after 1st December 2018 will have Bluetooth communication enabled. Until the end of January 2019, the BrightLogic laundry dosing systems can be still programmed using the current RF dongles, however **from 1st February 2019** they will work only with the new BrightLogic Bluetooth USB dongles. Please make sure to order the new Bluetooth dongle before the transition period ends.



SUPPORTING MATERIAL

Available on the Brightwell website:

www.brightwell.co.uk/resource-hub/laundry-dosing/brightlogic/docs

- **B980 V1.3** - Laundry full guide (English, German, Spanish, Italian & French)
- **B981 V1.6UL** - Laundry quickstart guide (English, German, Spanish & French)
- **B988 V1.3** - Computer Software Instructions (English, German, Spanish & French)

FAQ'S

- **What BrightLogic laundry computer software version supports the new Bluetooth communication capability?**
BrightLogic laundry computer software version 1.70 or greater.
- **Where can I find/download the new BrightLogic laundry computer software?**
On the Brightwell website: www.brightwell.co.uk/resource-hub/laundry-dosing/brightlogic/software.
- **What Operating System supports the new BrightLogic laundry computer software?**
Windows 7 and upwards. The laundry computer software is not compatible with MAC operating systems.
- **How do I know what version of BrightLogic laundry computer software I have?**
Click on the Help/About button on the task bar of the BrightLogic laundry computer software and your version will be displayed there.
- **Why am I unable to install the new BrightLogic version 1.70 laundry computer software?**
Ensure that you have full administrator rights on you PC/laptop. If you don't have administrator rights, please contact your IT department.
- **Do I need to uninstall previous versions of BrightLogic laundry computer software before installing the new version?**
It is not always necessary, but it is advisable.
- **Do I need to backup my saved BrightLogic laundry setup files?**
It is not always necessary, but it is advisable.
- **Why won't my BrightLogic Bluetooth dongle connect to the BrightLogic laundry dosing system?**
Check that the correct 'Comm Port' is selected on the BrightLogic laundry computer software, see page 5 of the BrightLogic laundry computer software manual B988 V1.3. If this is not the issue, try a different USB port.
- **What BrightLogic laundry dosing system firmware supports the new Bluetooth communication capability?**
BrightLogic laundry dosing system firmware version 1.72 or greater.
- **Where can I buy the new BrightLogic Bluetooth dongle?**
Contact your Brightwell account manager for availability and price of the Bluetooth dongle (part number WLCOM-WBT/D9).
- **Why won't the BrightLogic laundry computer software work with the Bluetooth system on my PC/laptop?**
The BrightLogic Bluetooth communication protocol is unique to Brightwell and cannot pair with generic Bluetooth systems.
- **How do I know if a BrightLogic laundry dosing system is Bluetooth compatible?**
All Bluetooth compatible laundry dosing systems will have a Bluetooth symbol above the centre of the LCD display.
- **Will I still be able to communicate with non-Bluetooth BrightLogic laundry dosing systems?**
Yes, BrightLogic computer software version 1.70 is backward compatible with all BrightLogic laundry dosing systems.
- **If I require further assistance regarding the new BrightLogic computer software?**
Please contact the Brightwell technical support line 01273 513 566.